

OUR PROGRAMS INCLUDE:

ENFORCEMENT PROGRAM

- Intake of fair housing complaints, case management and counseling on options for administrative or judicial remedy.
- Investigative services for persons who allege housing discrimination.
- Referrals to attorneys and government agencies.
- Systemic investigations of institutional discrimination.

OUTREACH AND EDUCATION PROGRAM

- Presentations to consumers, advocates and the general public.
- Fair housing training for property owners and managers, real estate agents and other members of the housing industry.
- Fair housing technical assistance to government agencies, civil rights organizations, social service agencies and housing providers.

FAIR LENDING PROGRAM

- Intake of predatory lending and other fair lending complaints, case management and counseling for complainants on their options for remedy.
- Promotes fair lending and seeks to eradicate predatory lending practices through a community coalition, the Strategies to Overcome Predatory Practices (STOPP) Initiative.
- Monitoring of financial institutions' fair lending practices.
- Technical assistance and education for lenders and the general public.

INCLUSIVE COMMUNITIES PROGRAM

- Technical assistance and professional support to community organizations, developers and local policy makers on inclusionary housing policies and the promotion of racial and economic integration.
- Assistance with consumers' access to pro-integrative housing choices.
- Research, analysis and documentation of fair and affordable housing opportunities and impediments.

WWW.FAIRHOUSINGWISCONSIN.COM



The purpose of the Fair Housing Council is to promote fair housing throughout the State of Wisconsin by combating illegal housing discrimination and by creating and maintaining racially and economically integrated housing patterns.

If you need materials in alternate formats or other accommodations to access our services, please call us.

Metropolitan Milwaukee  
Fair Housing Council (MMFHC)  
600 E. Mason Street, Suite 401  
Milwaukee, WI 53202  
414-278-1240  
414-278-0280 TTY

Fair Housing Center of Greater Madison  
A satellite office of MMFHC  
600 Williamson Street, Suite L4  
Madison, WI 53703  
608-257-0853

Fair Housing Center of  
Northeast Wisconsin  
A satellite office of MMFHC  
4650 W. Spencer Street  
Appleton, WI 54914  
920-560-4620

www.fairhousingwisconsin.com

toll-free statewide complaint intake line:  
**1-877-647-FAIR (3247)**

Fair Housing Council  
Understanding Your Rights



OPENING DOORS  
EXPANDING CHOICE

Eradicating discrimination  
in the housing market since 1977



UNDERSTANDING

DEC09

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DISCRIMINATION  
is an ugly word.

Discrimination can hurt all of us.  
In this day and age, discrimination is subtle,  
confusing and sometimes difficult to detect.

You can fight back if you're concerned  
that you may have experienced illegal  
discrimination in the housing market.

If not for yourself, do it for others.

We are here to help.



Please feel free to contact us toll-free  
for additional information or assistance  
regarding the laws, exemptions to the laws,  
or how to pursue complaints of discrimination at  
**1-877-647-FAIR (3247).**



If illegal discrimination is often subtle,  
how do I know if I'm experiencing  
housing discrimination?

The following are possible indicators of  
discriminatory treatment:

- You are told no housing units are available, but you continue to see ads for the property
- You are given confusing or contradictory information from a housing provider
- You are told of very long waiting lists
- A housing provider doesn't return your phone calls
- The property is not physically accessible to you
- Your family is told they can only live on the first floor of a house or apartment building because there are children in your household



How do fair housing laws protect me?

Federal, state and local fair housing laws  
protect you from discrimination based on any  
of following categories:

- |                            |   |
|----------------------------|---|
| • Race                     | • Age   |
| • Color                    | • Marital Status                                      |
| • Sex                      | • Lawful Source of Income                             |
| • National Origin/Ancestry | • Sexual Orientation                                  |
| • Religion                 | • Domestic Abuse, Sexual Assault and Stalking Victims |
| • Disability/Handicap      |   |
| • Family/Familial Status   |   |

Your city and county may have additional protections in their fair housing ordinances. For more information, call us or visit [www.fairhousingwisconsin.com](http://www.fairhousingwisconsin.com).

Do you suspect you were denied the opportunity to rent an apartment, buy a home, get a home loan, or buy homeowners insurance because of one of the characteristics listed above?

Let us know.

What does the Fair Housing Council do?

Our services include:

- Complaint intake, case management and counseling for victims of housing discrimination
- Investigations on behalf of victims of housing discrimination
- Assistance in filing fair housing complaints with an administrative agency or in a court of law
- Investigations into systemic forms of housing discrimination
- Educational presentations to civic, religious and school groups
- Recruitment and training of volunteers to assist in the enforcement of fair housing laws
- Information and referral services to social service agencies and neighborhood organizations.



FAIR HOUSING — A COMMUNITY EFFORT

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